

All Phone and Online Support will be Chargeable

**BSTNA Products related to Vision – Inspection – Color Measurement
– Workflow – Register & Color Management**

Help Desk Support: Please contact Mr. Daniel Delgado, Field Service Supervisor

T: +1 630-833-9900 x-1047
C: +1 630-913-9820
E: Daniel.Delgado@bst.group

For EMERGENCIES outside of BSTNA business hours

(BSTNA Regular hours are Mon-Fri 8am to 5pm CDT)

**Between 1:00 am – 8:00am (CDT) you may also contact our customer support at
BST eltromat International – Help desk in Germany – by phone +49-5206-999-680.**

Parts/Repairs: Please contact Mr. Maurice Freeman, Service Coordinator

T: +1 630-833-9900 x-1062
E: Maurice.Freeman@bst.group

Products related to Web Guiding

Customer Support for Repairs/Service Scheduling & General Support:

Please contact Dave Rece, Senior Service Engineer.

T: +1 608-310-8157
C: +1 608-239-3139
E: David.Rece@bst.group

Other Customer Service Related Inquiries:

Please contact Mr. Kurt Schlichting, Director of Customer Service.

T: +1 630-833-9900 ext. 1009
C: +1 920-530-4276
E: Kurt.Schlichting@bst.group